

## Product Warranty

### Interior Fixed & Portable Seating Collections

Hussey Seating Company provides the following warranty to the owner and operator of the facility in which Hussey Seating Products were purchased and installed in North America. The warranty period begins on the date of installation completion, continues for the applicable time period set forth below, and is strictly governed by and subject to the terms and conditions set forth below.

#### WARRANTY:

In the event there is a defect in the material, in the installation (in the event installation is controlled by Hussey Seating), and/or in the workmanship of the Hussey Seating Product (or component there of) which causes failure of the product within the applicable time period and provided notification of this defect is given to Hussey Seating in writing at the address set forth below prior to the expiration of the applicable time period; Hussey Seating, in its sole discretion, will either repair or replace the defective product (or defective component there of) with a comparable product (or component there of), or will provide a refund of the purchase price of the defective product (or defective component there of) prorated over the warranty period. In the event of repair or replacement, the warranty includes labor, materials, and freight for the first five years of the warranty and materials and freight there after. All other costs are excluded. The fulfillment of the warranty (including investigation, timing of response, labor, and manner of shipment) is under the exclusive and unfettered control of Hussey Seating.

#### TIME PERIODS:

Limited Lifetime	5 Years
Structural Standards	Component parts of operating mechanisms and structural attachments including related assembly hardware.
Cast Seat Supports & Brackets	Self Rising Seat Mechanism
Dual Action Seat Return Springs	Tablet Arms & Mechanisms
	Electrical: Aisle Lights, Power and Data Quick-Link System
	Upholstery Stitching Process & Thread Wear
	Foam Components; Seats, Back and Armrest
	Surface Material Finishes: Polymer & Powder Coat (Note conditions as to color, grain and texture listed below.)
	Surface Material Finishes: Wood Veneer & Plastic Laminates (Note conditions as to color, grain and texture listed below.)

#### EXCLUSIONS AND CONDITIONS: This warranty excludes and does not apply to:

- Conditions other than normal wear and tear, of abuse, of neglect, of vandalism, or of misuse – all determined by Hussey Seating in its sole discretion.
- Acts of God.
- Product altered or modified by the user.
- User attached accessories.
- Consumable Products; light bulbs, lamps, ballasts.
- Products not installed by Hussey Seating Approved Installers.
- Seating Upholstery materials will be provided with a pass through warranty as supported by the selected upholstery mill, fabric line and color SKU.
- Applied Graphic Solutions.
- Products not properly maintained in accordance with Hussey Seating Operating & Maintenance Procedures & Inspections.
- Customers Own and / or Specified Materials, leathers , and non standard material and color finishes whether purchased by the customer or Hussey Seating Company.
- Natural variations occurring in wood and leather and / or color fastness and / or variations in matching of colors, grains or textures of materials shall not be considered defects.
- Polymer Colors will not fade greater than 5 Delta-E units measured within CIE L\*a\*b color space.
- Powder Coat finish will not fade greater than 5 Delta-E units measured by Hunter L\*a\*b Color difference per ASTM D2244.

In the event of repair or replacement of the defective product (or defective component there of) there is no responsibility for the matching of color, grain, fabric, or texture except to within commercially acceptable standards, as determined by Hussey Seating in its sole discretion. **THERE ARE NO OTHER WARRANTIES OTHER THAN THOSE EXPRESSLY STATED ABOVE, WHETHER EXPRESSED OR IMPLIED (INCLUDING, BUT NOT LIMITED TO, ANY WARRANTY OR MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE) UNLESS SPECIFICALLY AGREED TO IN WRITING BY AN OFFICER OF HUSSEY SEATING IN THE SPECIFIC CIRCUMSTANCE.** Hussey Seating is not liable for consequential or incidental damage arising from any product defect.

#### WARRANTY NOTICE ADDRESS:

**Hussey Seating Company**  
Attn: Customer Services & Product Warranty Team  
38 Dyer Street Ext.  
North Berwick, Maine 03906 USA

**Product Line Warranty:** Quattro Seating Collection, Metro Seating Collection, Gallery 3 Seating Collection and Sports & Entertainment Seating Collection